SMS Messaging Disclosure for Community Controls

Introduction: By providing your mobile number and opting in, you consent to receive SMS (text) messages from **Community Controls** regarding access entry products and services, including:

- Billing or account notices
- Promotional offers and product updates

1. Message Frequency

Message frequency may vary based on your product usage, account activity, or service preferences. You may receive messages for:

- New Product announcements
- · Changes in products you may have purchased from us in the past
- Security or safety alerts regarding products
- Marketing or promotional content (if opted-in)

2. Message & Data Rates

Standard message and data rates may apply from your wireless carrier. You are responsible for any charges incurred by receiving text messages.

3. User Consent

By opting in to SMS messages from Community Controls you confirm that:

- You are the authorized user of the mobile number provided
- You are at least 18 years old or have consent from a legal guardian
- You understand that SMS consent is not required as a condition of purchase

4. How to Opt Out

You can stop receiving SMS messages at any time by replying:

- STOP to unsubscribe
- HELP for assistance

Once you opt out, you may receive a one-time confirmation message.

5. Privacy

We are committed to protecting your privacy. Your mobile number will be used solely for communications related to **Community Controls** products and services. View our full Privacy Policy for more details. We do not sell or rent your personal information to third parties.

6. Carrier Disclaimer

Supported carriers may include but are not limited to: AT&T, Verizon, T-Mobile, Sprint, and other regional providers. Delivery of SMS messages is subject to the capabilities of your mobile carrier and device. **Community Controls** is not responsible for delayed or undelivered messages.

7. Contact Information

For help or to update your preferences, contact us:

Email: service@communitycontrols.com

Phone: (800) 284-2837

Address: 2480 South 3850 West, Suite A

Salt Lake City, UT US 84120

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